



basic education

Department:
Basic Education
REPUBLIC OF SOUTH AFRICA

**NATIONAL
SENIOR CERTIFICATE**

GRADE 12

INFORMATION TECHNOLOGY P2

NOVEMBER 2015

MEMORANDUM

MARKS: 150

This memorandum consists of 18 pages.

SECTION A: SHORT QUESTIONS**QUESTION 1**

1.1	1.1.1	Utility software/Operating system ✓	
		NOTE: Do not accept system software	(1)
	1.1.2	Biometrics/Biometric input ✓	(1)
	1.1.3	Register/Cache memory ✓	(1)
	1.1.4	Drivers ✓	(1)
	1.1.5	Shareware/Demo/Trial ✓	(1)
	1.1.6	Virtualisation/Emulator/Dual Boot/Boot Camp ✓	(1)
	1.1.7	(Disk) fragmentation/Defragment ✓	(1)
	1.1.8	Lossy ✓ compression	(1)
	1.1.9	Plug-ins/Add-ons ✓	(1)
	1.1.10	Peer-to-peer network ✓	(1)
1.2	1.2.1	A ✓	(1)
	1.2.2	D ✓	(1)
	1.2.3	C ✓	(1)
	1.2.4	A ✓	(1)
	1.2.5	D ✓	(1)

TOTAL SECTION A: 15**NOTE:**

- Do not accept answers that use general terms: cheaper, faster
- Do not accept rephrasing of the question
- Do not accept rephrasing/duplication of the answers in a list

SECTION B: SYSTEMS TECHNOLOGIES**QUESTION 2**

- 2.1 2.1.1 Computer is made up of separate components. ✓ (1)
- 2.1.2 *Any TWO* ✓✓ (2)
- Easy to repair – replace only faulty components
 - Upgrade the computer by adding new parts/replace existing parts with more powerful components
 - Determine own system configuration by combining different components
- 2.1.3 (a) *SATA connectors*
To connect storage devices such as hard drives to the motherboard. ✓ (1)
- (b) *ZIF sockets*
To house the CPU ✓ (1)
- 2.2 2.2.1 (a) *Any ONE* ✓ disadvantage of open source software (1)
- No formal /dedicated support as compared to proprietary/Help manuals often not available/not useful
 - No one to hold responsible for shortcomings in the software
 - Various versions of the same software available/not standardised
- Also accept:
- High skill level may be required in some cases
 - Might contain bugs
- (b) *Any ONE* ✓ disadvantage of proprietary software (1)
- Proprietary software is owned by a company and you need to buy a licence to use it/Expensive
 - Cannot change source code to suit the specific needs of the company
- 2.2.2 Programs and data that are not being used is moved to a reserved area ✓ on the hard disk ✓ which is being used as RAM. ✓
- Concepts:
- Secondary storage
 - being used as RAM (also accept memory)
 - Program not being used is moved to virtual memory/swapping process
- NOTE:
Definition of virtual memory (2 marks) (3)

- 2.3 2.3.1 Computers that have limited resources, ✓ such as no HDD of their own/depends on a server for resources (1)
- 2.3.2 *Any TWO* ✓✓
- Cost effective/Cheaper hardware
 - Physically smaller dimensions/Space considerations
 - Consumes less power
 - Only need to install/update software on one computer (2)
- 2.4 2.4.1 (a) Multiprocessing ✓ (1)
- (b) The operating system divides the program into threads/processes which are independently processed on separate cores.
- Concepts:*
- Program is divided into threads/processes ✓
 - Multiple cores used to process independent/separate threads/processes ✓
- NOTE:**
If multithreading is given as the answer in (a):
- Program is divided into threads/processes
 - Threads are processed simultaneously
- If multitasking is given as the answer in (a):
- More than one program/task
 - Appears as if they are running simultaneously/CPU time is divided amongst tasks
- If any other valid processing technique is given as the answer in (a), follow up in (b) (2)
- 2.4.2 A flash memory/storage device that can be used in a variety of devices.
- Concepts:*
- Storage ✓ medium
 - Removable/specific device that it is used in ✓ (2)
- 2.4.3 *Any ONE* ✓
- Video output with sound
 - HDMI is best suited for the output of high-definition/resolution/quality video.
- NOTE:**
Do not accept faster (1)

2.4.4 *Any TWO ✓✓*

- Wi-Fi has a longer range than Bluetooth
- Wi-Fi has a higher data transfer speed than Bluetooth
- Bluetooth is used to transfer data between devices
- Wi-Fi is used to connect to (larger) networks e.g. Internet

Also accept:

Bluetooth	Wi-Fi
Short range communication	Long range communication
Lower data transfer speed	Higher data transfer speed
	Allows devices to connect to a (larger) network/Internet
Transfers data between devices	
Can be used to connect devices (mouse and keyboard) to a computer	

(2)

2.5 The SSD will be faster at boot up time and conventional hard drive has a lot of space for data storage/SSD has smaller storage capacity

Concepts:

- SSD – faster access to software/boot up ✓
- HDD – (cheaper) to store large amounts of data/data that does not need fast access ✓

(2)

2.6 *Any ONE ✓*

- Printer out of paper
- Low on ink/toner
- Replace cartridge/drum
- Paper jam
- Online/ready to print
- Unsuccessful printing

Do not accept:

- Cable is not connected
- Cannot contact printer(offline)

(1)

TOTAL SECTION B: 24

SECTION C: COMMUNICATION AND NETWORK TECHNOLOGIES**QUESTION 3**

- 3.1 *Any TWO ✓✓*
- Security exposure
 - Limited range
 - Signal weakening due to structures e.g. walls
 - Low bandwidth/slower when many users share limited access points

Also accept:

In general Wi-Fi is slower than cabled network (2)

- 3.2 3.2.1 *Any TWO ✓✓*
- Signal can be transmitted over longer distance without regeneration
 - Larger bandwidth/higher speed of data transfer
 - Not susceptible to EMI (2)

- 3.2.2 *Any ONE ✓*
- Electrical pulses
 - Cables/copper/wires (1)

- 3.3 3.3.1 *Any TWO ✓✓*
- Permanent connection/Stable connection/Always on/24-7
 - Can phone and access the Internet at same time
 - High bandwidth specifications are available
 - Scalable solutions/packages
 - Cost effective/affordable
 - Higher download speed than upload speed

NOTE:

Do not accept Cheaper only (2)

- 3.3.2 Router ✓

Also accept:
Router-modem
ADSL modem

Do NOT accept modem only (1)

- 3.3.3 *Any TWO ✓✓*
- Internet connection may be down/both users must be connected to the Internet
 - Both users need the same software
 - Could be poor quality if connection is slow
 - Cap could be used up quickly if using video/uses lots of data (2)

- 3.4 3.4.1 Uniquely identifies/verifies ✓ the sender. (1)
- 3.4.2 *Any TWO ✓✓*
- Owner's name/details
 - Owner's public key
 - Name of issuer/ certifying authority/author
 - Serial number of certificate
 - Expiry date of public key
 - Date of issue
- NOTE:**
Do not accept: IP address (2)
- 3.5 Accept any TWO ✓✓
- To supply the train tables/schedules
 - Booking of tickets
 - Checking availability of tickets
 - Communication with personnel
 - Organisation's resources made available
 - Internet/Web-like environment
 - Any other valid example (2)
- 3.6 Log into the network over the Internet, from a remote location (home or while travelling) with the same privacy and security as a LAN.
- Concepts:*
- Use of existing Internet connections/accessible from a remote location ✓
 - Security/Work is kept private ✓ (2)
- 3.7 3.7.1 BitTorrent is a Peer-to-peer protocol for the transfer and sharing of large files across a network/Internet.
- Concepts:*
- Content is accessed on multiple computers/peer-to-peer basis ✓
 - transfer of files ✓ (2)
- 3.7.2 *Any TWO ✓✓*
- Often used to make pirated material available which is illegal
 - Malware can be distributed
 - IP address is accessible to anyone/access to other confidential information on computer
 - Traffic congestion when seeding/sharing (2)

- 3.8 3.8.1 All devices ('things') linked to the internet being able to independently communicate with one another.
OR
Data transfer can take place over the Internet without any human-to-human or human-to-computer interaction.
- Concepts:*
- Devices are connected to the Internet ✓
 - Devices communicate independently ✓ of human interaction, with each other (2)
- 3.8.2 Search results are personalised
Providing content ✓ based on your profile/likes and dislikes ✓
- Also accept for 1 mark each:
- Anticipates the needs of the user/automated searches/semantic
 - Receive the right content at the right time from anywhere on any device
 - Content is suggested for the user (2)

TOTAL SECTION C: 25

SECTION D: DATA AND INFORMATION MANAGEMENT**QUESTION 4**

4.1 4.1.1 Normalisation ✓ (1)

4.1.2 (a) One to many ✓
Also accept: Many to One (1)

(b) Compound/Composite key ✓ (1)

4.1.3 (a) **SELECT DName, DSurname, DContact FROM tblDrivers
ORDER BY DSurname**

- ✓ SELECT DName, DSurname, DContact
- ✓ FROM tblDrivers
- ✓ ORDER BY DSurname

NOTE:

Accept ASC and DESC for sorting
Do not penalise spelling of field names, table names
Key words must be spelt correctly (3)

(b) **SELECT RouteNumber FROM tblRoutes WHERE
(ModeOfTransport="Taxi") and
(DepartureTime="08h00")**

- ✓ SELECT RouteNumber FROM tblRoutes
- ✓ WHERE ModeOfTransport = "Taxi"
- ✓ and
- ✓ DepartureTime = "08h00"

NOTE:

Also accept: Like
Do not penalise for missing quotes/inverted commas (4)

(c) **INSERT INTO tblDrivers
(DriverID, DName, DSurname, DContact)
VALUES ("S784", "Sanele", "Mahlangu", "0601610525")**

- ✓ INSERT INTO tblDrivers
- ✓ VALUES
- ✓ Values in correct order

NOTE:

- Do not penalise for missing quotes/inverted commas
- Fieldnames not required (3)

4.1.4 **SELECT ModeOfTransport, COUNT(*) AS [TOTAL]
FROM tblRoutes GROUP BY ModeOfTransport**

- ✓ COUNT(*) replaces SUM(*)
- ✓ GROUP BY replaces ORDER BY

(*) can be replaced by any field name (2)

4.2 Data is stored on a server which can be accessed through custom software by many users in different locations over a network.

Concepts: Accept any TWO of the following: ✓✓

- Central storage
- Accessible to many users
- Improve security
- Improve management of database

Also accept for 1 mark each:

- More compact
- Can handle large amounts of data
- Electronic capturing is more accurate
- Centralisation of data is possible
- Easier to process large amounts of data/queries (2)

4.3 4.3.1 *Any ONE*✓

- UPS
- RAID
- Backup
- Physical security/locking up (1)

4.3.2

- If an individual operation is not successful ✓
- in a group of transactions ✓
- then the DBMS will reverse all operations of the transaction (roll back).✓

OR

- If a group of transactions are processed
- and all transactions are successful
- then the DBMS will accept the operation. (3)

4.4 Data mining ✓ (1)

TOTAL SECTION D: 22

SECTION E: SOLUTION DEVELOPMENT**QUESTION 5**

- 5.1 5.1.1 (a) Public means the attribute/method/entity can be accessed from outside the class ✓
Private means the attribute/method/entity can only be accessed from within the class/unit where the class is defined. ✓ (2)
- (b) Any ONE ✓
• calculateAge()
• toString() (1)
- (c) To return all the attributes of the class object in a single string
Concepts:
✓ attributes of class object
✓ returning a string/to display/to print (2)
- 5.1.2 If a class does not contain a constructor a default constructor will be generated by the compiler which will be used to instantiate the object. ✓
- NOTE:**
Class name in Java, create in Delphi (1)

5.2 *Possible solution based on 5 digit number read in as a string:*

Read in 5 digit ticket number

answer ← 0 } ✓
value ← 5 } ✓

loop from 1 to 5 ✓

number ← digit at loop counter multiplied by value ✓

answer ← answer ✓ + number

value ← value – 1 ✓

controldigit ← answer modulus 5 ✓

ticket number ← 5 digit number + controldigit ✓

Display ticket number

NOTE: *Accept the following for Java learners:*

loop from 0 to 4

Alternative solution

Read in 5 digit ticket number

Answer ← 0

Loop from 1 to 5 (index)

Answer ← Answer +(digit at index * (6-index))

Controldigit ← Answer mod 5

Ticket number ← 5 digit number + Controldigit

NOTE:

Also accept 5 different variables used to extract the values and multiply

3 marks for correctly extracting the 5 digits into 5 variables

1 mark for multiplying with correct value

1 mark for adding up

Last 2 marks : same as previous solution

(7)

5.3 5.3.1

base	power	answer	Loop index	Display
5				
		5		
	3			
			1	
		25		
			2	
		125		
			3	
		625		
				625

Allocate 1 mark for each set of {}

If only the last line is displayed: 2 marks for

base	power	answer	Loop index	Display
5	3	625	3	625

(5)

5.3.2 Any TWO ✓✓

- Line 2 : answer ← 1
- Line 4 : loop index starts at 2
- Line 4 : loop index stops at power - 1

(2)

5.4 5.4.1 Unconditional loop ✓

The number of months is known/only 12 months ✓

(2)

5.4.2 Any ONE ✓✓

- The data types are different
- A 2-dimensional array can contain only 1 data type

(2)

TOTAL SECTION E: 24

SECTION F: INTEGRATED SCENARIO**QUESTION 6**

- 6.1 6.1.1 *Any ONE ✓*
- The web page is customised according to the user preferences
 - Feedback can be given to management
 - Specific information can be obtained/supplied
- Also accept:
- suitable example tied to interactivity (1)
- 6.1.2 The URL will contain parameters after the name of the page ✓
- Also accept:
The extension will probably not be .htm or .html
The extension would be .php or .asp or .jsp or .ajax or .aspx or any other correct extension for a dynamic web page (1)
- 6.1.3 (a) *Any TWO ✓✓*
- Log off your account/profile at the end of a session
 - Make sure URL/website is secure
 - Use a strong password
 - Do not give out unnecessary personal information/details
 - Make sure web site is valid – check security certificate
 - Shoulder surfing
- Also accept any GUI/web design concept that can improve security, e.g.
- Display password/sensitive information as an asterisk
 - Virtual keyboard
 - Using encryption (2)
- (b) Compulsory/mandatory to enter data in this field ✓ (1)
- (c) *Any TWO ✓✓*
Use a:
- List box
 - Combo box/drop down list
 - Radio buttons
 - Coding to test/validate
 - Check box
- NOTE:**
Do NOT accept:
- Clearly indicate the format in the label/message
 - Supplying a default value/hint (2)

(d) *Any TWO ✓✓*

The password should contain:

- uppercase and lowercase characters
- a combination of numeric and alphabetical characters
- special characters
- at least 8 or more characters
- no personal/predictable information
- no standard dictionary words
- no patterns/repetition

Do NOT accept:

Change password often

(2)

6.1.4 (a) *Any ONE ✓*

Combobox

- Only allows you to select one compliment/complaint at a time/may want to select more than one compliment/complaint.
- Complaint/compliment may not be in the existing list.

(1)

(b) Dynamic instantiation of components will ensure that only the components for that specific selection will be visible/available ✓

OR

Complaints list will appear only when complaints is selected and compliment list will appear only when complements is selected.

(1)

6.1.5 DDOS/DOS - Denial of service ✓

(1)

6.2 6.2.1 *Any TWO ✓✓*

- Many more mobile devices need Internet connection
- Users want to be connected all the time
- Devices have become smaller and more mobile
- Some people want to work while travelling/access to work data
- Social networking
- Attract more customers
- Improve the train service

Any other acceptable reason

(2)

6.2.2 *Any TWO ✓✓*

- Cellular/3G/4G/LTE, etc.
- WiMax (Do not accept Wi-Fi)
- Satellite

(2)

- 6.3 6.3.1 A place where Wi-Fi/wireless connection to the Internet is available. ✓ (1)
- 6.3.2 Streaming:
 - Watching movies online/from web site ✓
 - as it is streamed/in real time ✓/do not need to download first/not saved locally
(2)
- 6.3.3 *Any TWO* ✓✓
 - To have access from multiple devices
 - Accessible from point where there is an Internet connection
 - To be able to share files
 - To make a duplicate copy off-site/backup when device is lost
 - Less hardware requirements/does not use your own storage space
(2)
- 6.3.4 *Cloud backup service: (Any ONE)* ✓
 - There is a proper backup schedule
 - Hard drive/specified files are backed up first
 - Duplicate copies of changed files are made
 - Files are encrypted/for your access only/private
Cloud syncing services: ✓
 - Software monitors the changes made to your files and mirrors the changes to the online storage/back to the device/all devices will have the same copy
(2)
- 6.4 6.4.1 (a) Additional information/data ✓ on data/video/file that is saved with the file/data on data (1)
- (b) *Any TWO* ✓✓
 - Security reasons/tracking when stolen
 - Confirm that the drivers took a rest break
 - Confirm the route that was taken
 - Supply information on the present position of the bus
(2)
- 6.4.2 *Any ONE* ✓
 - To keep up to date with changes to roads/road names etc.
 - To remove bugs of the software
 - To add new features to the software/improve capability
(1)

- 6.4.3 *EULA: Any TWO ✓✓*
- Agree to the number of computers on which to install software
 - Agree/not to the distribution of the software/copyright.
 - Agree to renewal of licence
 - Accept that the company will not be liable for defects in software
 - Not to use software for illegal purposes
 - Actions that can be taken for violation
 - Not to unethically use the software
 - Agree to allow the company to collect usage data
- Do NOT accept:
Agree to terms and conditions (2)
- 6.5 *Any TWO ✓✓*
- Switch off computers/monitors/printers/unplug chargers not in use
 - Apply power saving mode/standby mode/apply balance between power and performance option/sleep/hibernate
 - Adjust brightness of screens
 - Use devices that are more energy efficient
 - Use devices on low performance settings (2)
- 6.6 MPEG-2/MPEG-4/.MP4/.avi/MKV ✓ or any other acceptable compression technique (1)
- 6.7 6.7.1
- An electronic card/card with a chip ✓
 - Performs processing functions/storage of data ✓ (2)
- 6.7.2 *Any ONE ✓*
- Using an app to scan a QR code/NFC
 - Any appropriate example, e.g. Snap Scan/Zapper
 - Internet banking/mobile banking/EFT (1)
- 6.8 6.8.1 *Any TWO ✓✓*
- Software programming skills
 - Graphic design skills
 - Knowledge on HCI principles
 - Creativity and imagination
 - Knowledge on advances in technology (2)
- 6.8.2 *Any TWO ✓✓*
- Page must automatically resize/provide for smaller screen
 - Different format and page layout/readability
 - Reduced size of image files/less data to download
 - Exclude certain content/functionality/flash players
 - Work cross platform (2)

- 6.9 *Any ONE* ✓
- Make use of RSS feeds
 - Suitable app
 - Message alerts/SMS

(1)

TOTAL SECTION E: 40
GRAND TOTAL: 150